

7 Ways to Eliminate Phone System Complexity With the Cloud

1

Unify Communications Across Your Company

A Hosted PBX solution integrates your business communications into a single solution that includes voice, online faxing, web meetings, audio and video conferencing, voicemail and other advanced Unified Communications (UC) features. With one provider you save both time and money and eliminate the management, paperwork and cost associated with employing multiple vendors.

2

Connect Mobile and Remote Workers

A cloud-based phone system enables you to connect workers at remote locations or home offices in the same way as employees in the main corporate office. Calls automatically follow workers wherever they go, and customers always see your business number rather than an employee's personal home or mobile number. Unified messaging and advanced features enable your team to be more efficient regardless of their location.

3

Simplify Multi-Location Management

Having your phone system in the cloud enables your administrators to manage your system from any location using a simple web interface. This means you save the cost and headache of sending an administrator to remote locations to perform maintenance or handle simple tasks such as moves, adds and changes.

4

Scale When Your Business Scales

A cloud-based communications solution is inherently flexible and scalable, adapting easily as your business grows and your needs change. New users and even new locations can be added to the system on an as needed basis, without worrying about upgrading hardware or requiring time from your IT staff.

5

Reduce Infrastructure Management Issues & Costs

With a Hosted PBX solution you enjoy a predictable, per-station pricing model with lower capital and operating expenses, while providing users full feature functionality without purchasing additional equipment. Because server configuration and ongoing maintenance is included, you no longer need skilled IT staff to manage your PBX, plus you eliminate the expense and distraction of traveling to remote locations for simple changes or repairs.

6

Enjoy Instant Access to the Latest Features

With a Hosted PBX system, the latest features and capabilities are continually integrated into the system with no added cost and no need to perform an upgrade. You can rely on DCT to anticipate your future business communications needs and implement new features the moment they become available, ensuring you always have the latest technology and best solutions in place.

7

Gain Greater Control

A cloud-based PBX enables you to manage your communications without relying on a third party. You can make changes to the system at any time via a simple web interface from inside or outside the office, you no longer need to be in the same physical location as the phone system to manage it, and you can adapt as needed without racking up costly move, add and change fees.

Bottom Line: A cloud-based communication solution provides you the flexibility of hosted services with the call quality and control that ensures your customers reach you when they need to.

Purchasing the right phone system is important for the success of your business. Trust the qualified experts at DCT to help you choose the solution that is right for you.