

PRICING GUIDE
FOR
DETARIFFED AND/OR UNREGULATED INTEREXCHANGE
TELECOMMUNICATIONS SERVICES
PROVIDED BY
DCT TELECOM GROUP, INC.

This Pricing Guide contains the descriptions, regulation, and rates applicable to the furnishing of telecommunications services provided by DCT Telecom Group, Inc., 27877 Clemens Road, Westlake, OH 44145.

The Pricing Guide includes the Local and Interexchange services offered to Customers within the State of Ohio that are detariffed and/or unregulated by the Public Utilities Commission of Ohio.

The regulated services applicable to the services listed in the Pricing Guide are contained in the Company's P.U.C.O. Tariff No. 3 on file with the Public Utilities Commission of Ohio.

Copies of the Tariff on file with the Public Utilities Commission of Ohio may be inspected during normal business hours at the Company's principal place of business at 27877 Clemens Road, Westlake, OH 44145 or at the Public Utilities Commission of Ohio.

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SECTION 1 – SERVICE AREAS

1.1 Exchange Service Areas

The Company provides local exchange services in the territories served by AT&T Ohio.

The Company concurs in the exchange, rate class, local calling area, and zone designations specified in the Local Exchange Services Tariffs of AT&T Ohio.

SECTION 2 – LOCAL EXCHANGE SERVICES AND RATES

2.1 General

2.1.1 The Company's Local Telephone Service provides a Customer with the ability to connect to the Company's switching network which enables the Customer to:

- place or receive calls to any calling Station in the customer's local calling area, as defined herein;
- access enhanced Universal Emergency Number/911 Service where available;
- access the interexchange carrier selected by the Customer for interLATA, intraLATA, interstate or international calling
- access Operator Services;
- access Directory Assistance;
- place or receive calls to 800/888 telephone numbers
- access Telecommunications Relay Service.

The Company's service cannot be used to originate calls to other companies' caller-paid information services (e.g., 900,976). Calls to those numbers and other numbers used for caller-paid information services will be blocked by the company.

2.1.2 The Company provides Local Exchange services to business customers only. The Company's Local Exchange Service is comprised of Integrated Access, ISDN-PRI, and Channelized T-1 Services. Enhanced features and toll usage, are optional services available to customers.

2.1.3 Class of Service: Service is offered to only business customers.

2.1.4 Geographic Zones – Geographic zones for services reflecting a rate zone differential will mirror the zones of the incumbent local exchange carrier. See AT&T Ohio P.U.C.O. No. 20, Part 4, Section 1.2.A for current zones.

SECTION 2 – LOCAL EXCHANGE SERVICES AND RATES (CONT'D)

2.2 Integrated Services Digital Network - Primary Rate Interface (PRI)

2.2.1 General

- A. Primary Rate Interface Service is an ISDN based, DS1 access link to the telecommunications network and provides integration of multiple voice and data transmission channels on the same line. The basic channel structure of Primary Rate Interface is twenty-three 64 Kbps B Channels and one 64 Kbps D Channel. PRI Service is a service for the transmission of digital signals only. PRI Service is provided from central offices where appropriate ISDN facilities are available as determined by the Company.
- B. Unless specified, the regulations for ISDN-PRI service apply in addition to the Rules and Regulations set forth in Section 2 of this tariff.
- C. ISDN-PRI service is offered exclusively to business customers.

2.2.2 Regulations

- A. Customer Premises Equipment (CPE) that is compatible with PRI Service is the responsibility of the customer.
- B. The Company shall not be responsible if changes in any of the equipment, operations or procedures of the Company utilized in the provisioning of PRI Service render any facilities provided by the customer obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.
- C. Digital transmission rates at speeds less than those indicated may be accomplished as a function of the particular CPE furnished by the user.
- D. The minimum service period for Primary Rate Access Service is one month.
- E. This service is available only from offices that have the necessary facilities to provide ISDN on the standard network platform.
- F. Voice service is limited to customers served by offices that have the necessary facilities to provide PRI on the standard network platform.

SECTION 2 – LOCAL EXCHANGE SERVICES AND RATES (CONT'D)

2.2 Integrated Services Digital Network - Primary Rate Interface (PRI) (Cont'd)

2.2.2 Regulations (continued)

- G. This service is available only where the customer's service location is within the provisioning limitations as determined prior to installation of the service. Should the customer's service location exceed said limitations, service will be provided where the Company has electrically compatible facilities available, or where existing facilities can be made electrically compatible when regenerated or extension service is provisioned.

2.2.3 Definitions

B Channel – A bidirectional synchronous channel capable of supporting 64 Kbps of digital transmission.

D Channel – A 64 Kbps digital signaling only channel for call establishment when used with Primary Rate Access.

64 Kbps Clear Channel Capacity (CCC) – A B Channel connection that provides end-to-end digital connection in which all 64 Kbps of bandwidth are available for customer use.

Integrated Services Digital Network (ISDN) is a high bandwidth switched network service providing end-to-end digital connectivity over standard phone lines for simultaneous transmission of voice and data.

Primary Rate Interface (PRI) is a 4-wire 1.544 megabits per second (DS1) local switching system port that uses the B8ZS line code and the ESF framing format. ISDN-PRI provides for digital transmission of twenty-three (23) 64 kbps bearer channels and one (1) 64 kbps data and signaling channel (24 B+D).

2.2.4 Application of Rates

- A. PRI Service Primary Rate Access Lines furnished between a serving central office and the customer-designated premises will be charged at rates per each Primary Rate Access Line.
- B. PRI Primary Rate Access Line rates, including interoffice channels if applicable, apply in addition to Primary Rate Interface charges.

SECTION 2 – LOCAL EXCHANGE SERVICES AND RATES (CONT'D)

2.2 Integrated Services Digital Network - Primary Rate Interface (PRI) (Cont'd)

2.2.5 Service Components

- A. The customer may choose any number of channels up to twenty-three per Primary Rate Access (facility) to be active with a corresponding number of services (i.e., inward/outward trunks, WATS lines, 800/888 Service) selected. The customer may also choose to have more services selected than channels available for specific applications. The total number of communication paths may not exceed the number of channels subscribed.
- B. The components for PRI Service will be as follows:
- Primary Rate Access Line
 - Primary Interface
 - Primary Rate Channels
 - Incoming Call Identification
1. Primary Rate Access Line – will provide a four-wire access loop from the customer premises to the serving central office. The transmission of this loop support Clear Channel Capability.
 2. Primary Rate Interface – provides the multiplexing to supports up to twenty-three (23) B channels at 64 Kbps and one (1) D channel for signaling also at 64 Kbps.
 3. Primary Rate Channels – will provide a flat rated channel that will allow either voice or data transmission up to 64 Kbps.
 - a. Voice calls may be completed to both ISDN and non-ISDN lines.
 - b. Data Transmission on the B Channel will be circuit switched at 64 Kbps within the switch and between ISDN compatible central offices.
 - c. The customer may choose to subscribe to additional non-exchange based services. Initial choices for these services will be WATS and 800 series Service. The subscription to these services is in addition to the charges for ISDN-PRI Service.

SECTION 2 – LOCAL EXCHANGE SERVICES AND RATES (CONT'D)

2.2 Integrated Services Digital Network - Primary Rate Interface (PRI) (Cont'd)

2.2.5 Service Components (continued)

B. (continued)

4. Incoming Call Identification – This optional feature provides the customer with the telephone number or name and number of the calling party. Incoming call identification is provided via the D Channel associated with incoming calls on a B Channel(s) to a PBX. Caller ID Blocking is available.
5. D Channel Backup – This optional feature provides a backup for the primary D Channel under those circumstances where two or more Primary Rate Access Lines share a single D Channel. A predetermined channel on another connection would automatically take over call control signaling for Circuit Switched Voice and Data calls.

SECTION 2 – LOCAL EXCHANGE SERVICES AND RATES (CONT'D)

2.3 Rates and Charges

All usual and applicable Service Connection Charges and Nonrecurring Charges apply to the activation, move, or change of channel equivalents within Service packages as well as for installation of the basic system.

A. ISDN-PRI PLAN

The ISDN-PRI Term Plan is available in two- or three-year terms and includes a per minute charge.

	<u>(NRC)</u>	<u>(MRC)</u>
<u>2-Year Term Plan</u>		
Monthly Recurring Charge		\$500.00
Installation Charge (NRC)	\$500.00	
Local Telephone Calls – per minute		\$0.01

MTM Plan 2

Customers who subscribe to the ISDN-PRI 2-Year Term Plan may, at the expiration of the 2 year term, opt to either renew the 2-Year Term Plan or convert to a month-to-month plan at the following rates.

Monthly Recurring Charge		\$700.00
Local Telephone Calls – per minute	\$0.01	

3-Year Term Plan

Monthly Recurring Charge		\$450.00
Installation Charge (waived)	N/C	
Local Telephone Calls – per minute		\$0.01

MTM Plan 3

Customers who subscribe to the ISDN-PRI 3-Year Term Plan may, at the expiration of the 3 year term, opt to either renew the 3-Year Term Plan or convert to a month-to-month plan at the following rates.

Monthly Recurring Charge		\$650.00
Local Telephone Calls – per minute		\$0.01

SECTION 2 – LOCAL EXCHANGE SERVICES AND RATES (CONT'D)

2.3 Rates and Charges (Cont'd)

B. ISDN-PRI Term Plan with Unlimited Free Local Calls

The ISDN-PRI Term Plan with Unlimited Free Local Calls is available in two- or three-year terms and provides unlimited free local calls.

	<u>(NRC)</u>	<u>(MRC)</u>
<u>2-Year Term Plan</u>		
Monthly Recurring Charge		\$700.00
Installation Charge (NRC)	\$500.00	

MTM Plan 2

Customers who subscribe to the ISDN-PRI with Unlimited Free Local Calls 2-Year Term Plan may, at the expiration of the 2 year term, opt to either renew the 2-Year Term Plan or convert to a month-to-month plan at the following rates.

Monthly Recurring Charge		\$900.00
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3-Year Term Plan

Monthly Recurring Charge		\$650.00
Installation Charge (waived)	N/C	

MTM Plan 3

Customers who subscribe to the ISDN-PRI with Unlimited Free Local Calls 3-Year Term Plan may, at the expiration of the 3 year term, opt to either renew the 3-Year Term Plan or convert to a month-to-month plan at the following rates.

Monthly Recurring Charge		\$850.00
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SECTION 2 – LOCAL EXCHANGE SERVICES AND RATES (CONT'D)

2.3 Rates and Charges (Cont'd)

C. Integrated Access (IA) Plan

IA is a bundled local T-1 service that has local lines and Dedicated Internet access provisioned on T-1 circuits. The IA Plan is available in two- or three-year terms and includes six (6) lines and 512 Kbps dedicated access.

	<u>(NRC)</u>	<u>(MRC)</u>
<u>2-Year Term Plan</u>		
Monthly Recurring Charge		\$550.00
Installation Charge (NRC)	\$500.00	
Local Telephone Calls per minute		\$0.01
Each Additional Line per line		\$5.00
Each additional incremental increase of Internet access of 128 Kbps		\$40.00

MTM Plan 2

Customers who subscribe to the Integrated Access 2-Year Term Plan may, at the expiration of the 2 year term, opt to either renew the 2-Year Term Plan or convert to a month-to-month plan at the following rates.

Monthly Recurring Charge		\$750.00
Local Telephone Calls per minute		\$0.01
Each Additional Line per line		\$5.00
Each additional incremental increase of Internet access of 128 Kbps		\$40.00

SECTION 2 – LOCAL EXCHANGE SERVICES AND RATES (CONT'D)

2.3 Rates and Charges (Cont'd)

C. Integrated Access (IA) Plan (Cont'd)

	<u>(NRC)</u>	<u>(MRC)</u>
<u>3-Year Term Plan</u>		
Monthly Recurring Charge		\$500.00
Installation Charge (waived)	N/C	
Local Telephone Calls – per minute		\$0.01
Each Additional Line per line		\$5.00
Each additional incremental increase of Internet access of 128 Kbps		\$40.00

MTM Plan 3

Customers who subscribe to the Integrated Access 3-Year Term Plan may, at the expiration of the 3 year term, opt to either renew the 3-Year Term Plan or convert to a month-to-month plan at the following rates.

Monthly Recurring Charge	\$700.00
Local Telephone Calls per minute	\$0.01
Each Additional Line per line	\$5.00
Each additional incremental increase of Internet access of 128 Kbps	\$40.00

SECTION 2 – LOCAL EXCHANGE SERVICES AND RATES (CONT'D)

2.3 Rates and Charges

D. Channelized T-1 Service

Channelized T-1 Service is available in two- or three-year terms and includes six (6) lines and a per minute charge. Additional lines can be purchased. The maximum number of lines is 23 (the 24th channel is used for monitoring and maintenance purposes). Calls are billed in full minute increments.

	<u>(NRC)</u>	<u>(MRC)</u>
<u>2-Year Term Plan</u>		
Monthly Recurring Charge		\$550.00
Installation Charge (NRC)	\$500.00	
Local Telephone Calls per minute		\$0.01

MTM Plan 2

Customers who subscribe to the Channelized T-1 Service 2-Year Term Plan may, at the expiration of the 2 year term, opt to either renew the 2-Year Term Plan or convert to a month-to-month plan at the following rates.

Monthly Recurring Charge		\$750.00
Local Telephone Calls per minute		\$0.01

3-Year Term Plan

Monthly Recurring Charge		\$500.00
Installation Charge (waived)	N/C	
Local Telephone Calls per minute		\$0.01

MTM Plan 3

Customers who subscribe to the Channelized T-1 Service 3-Year Term Plan may, at the expiration of the 3 year term, opt to either renew the 3-Year Term Plan or convert to a month-to-month plan at the following rates.

Monthly Recurring Charge		\$700.00
Local Telephone Calls per minute		\$0.01

SECTION 2 – LOCAL EXCHANGE SERVICES AND RATES (CONT'D)

2.3 Rates and Charges (Cont'd)

D. Channelized T-1 Service (Cont'd)

<u>MRC for Additional Lines</u>	<u>2-Year Term</u>	<u>3-Year Term</u>
7	\$555.00	\$505.00
8	\$560.00	\$510.00
9	\$565.00	\$515.00
10	\$570.00	\$520.00
11	\$575.00	\$525.00
12	\$580.00	\$530.00
13	\$585.00	\$535.00
14	\$590.00	\$540.00
15	\$595.00	\$545.00
16	\$600.00	\$550.00
17	\$605.00	\$555.00
18	\$610.00	\$560.00
19	\$615.00	\$565.00
20	\$620.00	\$570.00
21	\$625.00	\$575.00
22	\$630.00	\$580.00
23	\$635.00	\$585.00

SECTION 3 – SUPPLEMENTAL SERVICES AND RATES

3.1 Optional Calling Features

The Company offers the following optional features:

- Call Forward Busy - allows incoming calls to a busy line to be routed to a preselected line.
- Call Forward No Answer - allows incoming calls to automatically route to a preselected line when the called station is not answered after a preset number of rings.
- Call Forward Busy/Don't Answer - allows incoming calls to automatically route to a preselected line when the called station is either busy or not answered after a preset number of rings.
- Call Forward Variable - allows a customer to activate routing of incoming calls to another line in their key system or to an external number.
- Simultaneous Call Forwarding – allows a customer to forward multiple calls simultaneously.
- Remote Call Forwarding – allows calls coming to a remote call-forwarding number to be automatically forwarded to any answering location designated by the call receiver.
- Remote Access to Call Forwarding – allows customers to program their phone to automatically forward incoming calls to a preselected line from a remote location.
- Call Waiting - provides a tone to alert a customer that a second party is calling, and allows the customer to answer the incoming call while holding the original connection.
- Three-Way Calling- allows the customer to add a third party to an established call without operator assistance.
- Block Three-Way Calling - allows the customer to block the ability add a third party to an established call without operator assistance.

SECTION 3 – SUPPLEMENTAL SERVICES AND RATES (CONT'D)

3.1 Optional Calling Features (Cont'd)

- Call Return - by dialing a code (*69) this feature automatically returns the last incoming call whether or not it was answered.
- Block Call Return – blocks ability of customers' to dial a code to automatically return the last incoming call.
- Message Waiting - allows an audible tone signal when there is a message waiting.
- Calling Number Delivery (Caller ID) - allows a customer to identify the telephone number from which the call is being made. The telephone number is displayed on a customer provided display device.
- Calling Name Delivery (Caller ID) - allows a customer to identify the name associated with the telephone number from which the call is being made. The name only is displayed on a customer provided display device.
- Calling Number Delivery w/ Name (Caller ID w/ Name) - works along with Caller ID, displays telephone number and listed name associated with the telephone number.
- Calling Number Delivery Blocking (Per Line)* - prevents the display of the calling telephone number on all calls dialed.
*NOTE: Calling Name/Calling Number Delivery Blocking (Per Line) charge is waived if the Customer has a Non-listed or a Nonpublished number.
- Direct Inward Dialed (DID) Numbers - permits incoming calls to reach customer-provided equipment without the assistance of an attendant, and allows transfer to another line through the use of an incoming/outgoing trunk facility.

SECTION 3 – SUPPLEMENTAL SERVICES AND RATES (CONT'D)

3.1 Optional Calling Features (Cont'd)

- Auto Redial – by dialing a code (*66) this feature permits customers to redial the last number called.
- Block Auto Redial – blocks customers' ability to dial a code to redial the last number called.
- Block All Usage Sensitive Features – allows customers to block all features with use-sensitive charges.
- Speed Dialing 8 – allows the customer to store up to 8 telephone numbers and dial them automatically when a code is entered.
- Speed Dialing 30 – allows the customer to store up to 30 telephone numbers and dial them automatically when a code is entered.
- Anonymous Call Rejection – allows the customer to automatically stop certain calls from ringing their phone.
- Call Transfer – allows the customer to transfer a call from one phone/line to another.
- Toll Restriction – allows the customer to restrict the ability to make 1+, international, NXX 976, and directory assistance calls.
- 1+ Blocking – allows the customer to restrict the ability to make toll calls.
- 900/976 Blocking – allows the customer to restrict the ability to make NPA 900 and NXX 976 calls.
- 900 Blocking – allows the customer to restrict the ability to make NPA 900 calls.
- International Blocking – allows the customer to restrict the ability to make international calls.
- 900/976 and International Blocking – allows the customer to restrict the ability to make NPA 900, NXX 976 and international calls.
- 900 and International Blocking – allows the customer to restrict the ability to make NPA 900 and international calls.

SECTION 3 – SUPPLEMENTAL SERVICES AND RATES (CONT'D)

3.1 Optional Calling Features (Cont'd)

- 1010XXX – allows the customer to restrict the ability to make 1010XXX calls.
- Billed Number Screening, Option A – restricts collect call and third number billing from being billed to customer's line(s).
- Billed Number Screening, Option B – restricts third number billing from being billed to customer's line(s).
- Billed Number Screening, Option A – restricts collect call billing from being billed to customer's line(s).
- Wire Maintenance Plan – a warranty program for repairs to inside wiring and jacks that are covered by the plan.
- Enhanced Mailbox (Voicemail) - provides customers with all of the features of a Standard Mailbox plus selected expanded capabilities.
- Auto Attendant Mailbox (Voicemail) – allows customers to automatically route callers to different mailboxes

SECTION 3 – SUPPLEMENTAL SERVICES AND RATES (CONT'D)

3.2 Operator Assistance

A Customer may obtain the assistance of a local operator to complete local exchange telephone calls in the following manner.

- Third Number Billing: Provides the Customer with the capability to charge a local call to a third number, which is different from the called or calling party. The party answering at the third number has the option to refuse acceptance of the charges in advance or when queried by the operator.
- Collect Calls: Provides the Customer with the capability to charge a call to the called party. On the operator announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the operator.
- Person to Person: Calls completed with the assistance of an operator to a particular Station and person specified by the caller. The call may be billed to the called party.
- Station to Station: Calls completed with the assistance of an operator to a particular Station. The call may be billed to the called party.

3.3 Busy Line Verification and Interrupt Service: Busy Line Verification and Interrupt Service, which is furnished where and to the extent that facilities permit, provides the Customer with the following options.

- Busy Line Verification: Upon request of the calling party, the Company will determine if the line is clear or in use and report to the calling party.
- Busy Line Verification with Interrupt: The operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party.

SECTION 3 – SUPPLEMENTAL SERVICES AND RATES (CONT'D)

3.4 Directory Assistance

A Customer may obtain Local Directory Assistance (“DA”) in determining telephone numbers within its local calling area by calling the Directory Assistance operator. The Customer may request a maximum of two telephone numbers per call to Directory Assistance service without additional charges. Directory Assistance includes the option for call completion to the requested number at an additional charge as specified below. The Call Completion option provides, when selected by the customer, for the automatic dialing of the requested number.

A credit will be given for calls to Directory Assistance as follows:

- The Customer experiences poor transmission or is cut-off during the call;
or
- The Customer is given an incorrect telephone number.

To obtain such a credit, the Customer must notify Company’s Customer Service representative.

3.5 Directory Listings

The Company shall provide a single directory listing, termed the primary listing, in the telephone directory published by the local exchange provider in the Customer’s exchange area of the Station number which is designated as the Customer’s main billing number. Directory listing of additional Company Station numbers, other than the Customer’s main billing number, associated with a Customer’s service will be provided for an additional monthly recurring charge per listing.

The Company reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clearness of the listing or the identification of the Customer is not impaired thereby. When more than one line is required to properly list the Customer, no additional charge is made.

SECTION 3 – SUPPLEMENTAL SERVICES AND RATES (CONT'D)

3.5 Directory Listings (continued)

The Company may refuse a listing which is known not to constitute a legally authorized or adopted name, contains obscenities in the name, or any listing which, in the opinion of the Company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is a contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party. The Company, upon notification to the Customer, will withdraw any listing, which is found to be in violation of its rules with respect thereto.

Each listing must be designated Government, Business, or Residence to be placed in the appropriate section of the directory. In order to aid the user of the directory, and to avoid misleading or deceiving the calling party as to the identity of the listed party, only business listings may be placed in the Business Section and only residential listings in the Residential Section. The Company, upon notification to the Customer, will withdraw any listing that is found to be in violation of its rules with respect thereto.

In order for listing to appear in an upcoming directory, the Customer must furnish the listing to the Company in time to meet the directory publishing schedule.

SECTION 3 – SUPPLEMENTAL SERVICES AND RATES (CONT'D)

3.5 Directory Listings (continued)

Directory listings are provided in connection with each Customer service as specified herein.

- Primary Listing: A primary listing contains the name of the Customer, or the name under which a business is regularly conducted, as well as the address and telephone number of the Customer. This listing is provided at no additional charge.
- Additional Listings: Additional listings are available only in the name of Authorized Users of the Customer's service, as defined herein.
- Extra Listings: Extra listings are additional listings per number when served by two or more main numbers.
- Nonpublished Listings: Listings that are not printed in directories or available from Directory Assistance. A Nonpublished Telephone Service will be furnished, at the Customer's request providing the omission or deletion of the Customer's telephone listing from the telephone directory and, in addition, the Customer's telephone listing will be omitted or deleted from the directory assistance records, subject to the provisions set forth in Section 2.1.4.
- Nonlisted Numbers: A Nonlisted number will be furnished at the Customer's request, providing for the omission or deletion of the Customer's listing from the telephone directory. Such listings will be carried in the Company's directory assistance and other records will be given to any calling party.
- Extra Line of Information: A line of information in addition to the Primary Listing, which is subject to charges set forth in this tariff.

SECTION 3 – SUPPLEMENTAL SERVICES AND RATES (CONT'D)

3.6 Emergency Re-route

Emergency Re-Route service allows DCT Telecom Group, Inc. ("DCT") Customers the ability to re-route inbound calls to another number or location in the event of a disabled T1 (DCT ISDN PRI, DCT Channelized T1 or DCT Integrated Access). Emergency Re-Route Service is for situations where the Customer requires incoming calls to be re-routed on a temporary basis. The alternative number or location must be designated by the DCT Customer and is assigned to an individual DID or telephone that is in service with DCT. The re-route will be initiated after the DCT Customer contacts Customer Service (customerservice@4dct.com or 1-888-404-4328). After the request is received by DCT, the Company Representative will request to have the underlying carrier's operation center re-route the DID or telephone number to the pre-determined alternate number or location. The Company may rely upon instructions given by telephone from a person representing himself or herself to be an authorized representative of the Customer without further verification so long as the Company has no reason to believe that such person lacks proper authority. The Company's liability with respect to a claim or suit by a Customer, or any third party, for damages associated with Emergency Re-Route service, including, but not limited to the installation, provision, performance or nonperformance of Emergency Re-Route service, shall not exceed the amount equal to the proportionate charge for Emergency Re-Route service for the period during which the service was affected.

SECTION 3 – SUPPLEMENTAL SERVICES AND RATES (CONT'D)

3.7 Rates and Charges

A. Integrated Services Digital Network-Primary Rate Interface (ISDN-PRI)

The following products and features are available for both the 2-year and 3-year ISDN-PRI plans

	<u>(NRC)</u>	<u>(MRC)</u>
<u>Operator Assistance</u>		
Third Number Billing (per call)		\$3.00
Collect Calling (per call)		\$3.00
Person to Person Calling (per call)		\$4.00
Station to Station Calling (per call)		\$3.00
Busy Line Verification (per call)		\$3.00
Busy Line Verification with Interrupt (per call)		\$4.00
<u>Directory Assistance</u> (per call)		\$1.10
<u>Directory Listings</u>		
Primary Listing (one free listing per customer)		N/C
Additional Listing – per listing (per month)		\$4.00
Extra Listing – per number (per month)		\$8.00
Non-Published Listing – per listing (per month)		\$2.00
Non-Listed Listing – per listing (per month)		\$2.00
Extra Line of Information – per line (per month)		\$8.00
Secondary Service Order NRC (per order)	\$50.00	
To make any change after initial installation		
<u>Premise Visits</u>		
N/A for customers with Wire Maintenance Plan		
<u>First Hour</u>	\$150.00	
Billable Premise Visit: (1) no trouble found; our lines test fine at demarcation point; or (2) trouble is determined to be customer's CPE		
<u>Additional 30 minutes</u>	\$50.00	
Billable Premise Visit: (1) no trouble found; our lines test fine at demarcation point; or (2) trouble is determined to be customer's CPE		

SECTION 3 – SUPPLEMENTAL SERVICES AND RATES (CONT'D)

3.7 Rates and Charges (Cont'd)

A. <u>ISDN-PRI</u> (Cont')		<u>(NRC)</u>	<u>(MRC)</u>
Remote Call Forwarding	(1 st Path)	\$100.00	\$30.00
	(Additional Paths) per local call forwarded	\$75.00	\$25.00 \$0.08
Intercept Services - Per Number (primary and DID)			
Basic	(per number)	\$10.00	\$10.00
Service is provided for 90 days. Also known as ("A/K/A") Disconnect Referral			
Extended – 4 months	(per number)	\$20.00	\$10.00
Service is provided for one month beyond the initial 90-day period; A/K/A Disconnect Referral			
Extended – 5 months	(per number)	\$30.00	\$10.00
Service is provided for two months beyond the initial 90-day period; A/K/A Disconnect Referral			
Extended – 6 months	(per number)	\$40.00	\$10.00
Service is provided for three months beyond the initial 90-day period; A/K/A Disconnect Referral			
Extended – 7 months	(per number)	\$50.00	\$10.00
Service is provided for four months beyond the initial 90-day period; A/K/A Disconnect Referral			
Extended – 8 months	(per number)	\$60.00	\$10.00
Service is provided for five months beyond the initial 90-day period; A/K/A Disconnect Referral			

SECTION 3 – SUPPLEMENTAL SERVICES AND RATES (CONT'D)

3.7 Rates and Charges (Cont'd)

A. ISDN-PRI (Cont')

Intercept Services - Per Number (primary and DID) (continued)

		<u>(NRC)</u>	<u>(MRC)</u>
Extended – 9 months	(per number)	\$70.00	\$10.00
Service is provided for six months beyond the initial 90-day period; A/K/A Disconnect Referral			
Extended – 10 months	(per number)	\$80.00	\$10.00
Service is provided for seven months beyond the initial 90-day period; A/K/A Disconnect Referral			
Extended – 11 months	(per number)	\$90.00	\$10.00
Service is provided for eight months beyond the initial 90-day period; A/K/A Disconnect Referral			
Extended – 12 months	(per number)	\$100.00	\$10.00
Service is provided for nine months beyond the initial 90-day period; A/K/A Disconnect Referral			
Individual DID Number		N/C	\$0.25
Caller ID – Name/Number	(per line/trunk)	N/C	\$30.00
Emergency Re-Route		\$200.00	N/C

SECTION 3 – SUPPLEMENTAL SERVICES AND RATES (CONT'D)

3.7 Rates and Charges (Cont'd)

B. Integrated Access - Digital

The following features are available with Integrated Access – Digital plans:

	<u>(NRC)</u>	<u>(MRC)</u>
<u>Operator Assistance</u>		
Third Number Billing	(per call)	\$3.00
Collect Calling	(per call)	\$3.00
Person to Person Calling	(per call)	\$4.00
Station to Station Calling	(per call)	\$3.00
Busy Line Verification	(per call)	\$3.00
Busy Line Verification w/Interrupt	(per call)	\$4.00
<u>Directory Assistance</u>	(per call)	\$1.10
<u>Directory Listings</u>		
Primary Listing (one free listing per customer)		N/C
Additional Listing – per listing	(per month)	\$4.00
Extra Listing – per number	(per month)	\$8.00
Non-Published Listing – per listing	(per month)	\$2.00
Non-Listed Listing – per listing	(per month)	\$2.00
Extra Line of Information – per line	(per month)	\$8.00
<u>Secondary Service Order NRC</u>	(per order)	\$50.00
To make any change after initial installation		
<u>Premise Visits</u>		
N/A for customers with Wire Maintenance Plan		
First Hour		\$150.00
Billable Premise Visit: (1) no trouble found; our lines test fine at demarcation point; or (2) trouble is determined to be customer's CPE		
Additional 30 minutes		\$50.00
Billable Premise Visit: (1) no trouble found; our lines test fine at demarcation point; or (2) trouble is determined to be customer's CPE		

SECTION 3 – SUPPLEMENTAL SERVICES AND RATES (CONT'D)

3.7 Rates and Charges (Cont'd)

B. Integrated Access - Digital (Cont'd)

Optional Features

	<u>(NRC)</u>	<u>(MRC)</u>
Toll Restrictions	N/C	N/C
1+ Blocking	N/C	N/C
900/976 Blocking	N/C	N/C
976 Blocking	N/C	N/C
900 Blocking	N/C	N/C
International Blocking	N/C	N/C
900/976 and International Blocking	N/C	N/C
900 and International Blocking	N/C	N/C
1010XXXX Blocking	N/C	N/C
Billed Number Screening-Option A	N/C	N/C
Billed Number Screening-Option B	N/C	N/C
Billed Number Screening-Option C	N/C	N/C
Individual DID Number	N/C	\$0.25
Remote Call Forwarding (1 st Path)	\$100.00	\$30.00
(Additional Paths)	\$75.00	\$25.00
per local call forwarded		\$0.08
Emergency Re-route	\$200.00	N/C

SECTION 3 – SUPPLEMENTAL SERVICES AND RATES (CONT'D)

3.7 Rates and Charges (Cont'd)

B. Integrated Access - Digital (Cont'd)

Intercept Services - Per Number (primary and DID)

		<u>(NRC)</u>	<u>(MRC)</u>
Basic	(per number)	\$10.00	\$10.00
Service is provided for 90 days. Also known as ("A/K/A") Disconnect Referral			
Extended – 4 months	(per number)	\$20.00	\$10.00
Service is provided for one month beyond the initial 90-day period; A/K/A Disconnect Referral			
Extended – 5 months	(per number)	\$30.00	\$10.00
Service is provided for two months beyond the initial 90-day period; A/K/A Disconnect Referral			
Extended – 6 months	(per number)	\$40.00	\$10.00
Service is provided for three months beyond the initial 90-day period; A/K/A Disconnect Referral			
Extended – 7 months	(per number)	\$50.00	\$10.00
Service is provided for four months beyond the initial 90-day period; A/K/A Disconnect Referral			
Extended – 8 months	(per number)	\$60.00	\$10.00
Service is provided for five months beyond the initial 90-day period; A/K/A Disconnect Referral			

SECTION 3 – SUPPLEMENTAL SERVICES AND RATES (CONT'D)

3.7 Rates and Charges (Cont'd)

B. Integrated Access - Digital (Cont'd)

Intercept Services - Per Number (primary and DID) (continued)

		<u>(NRC)</u>	<u>(MRC)</u>
Extended – 9 months	(per number)	\$70.00	\$10.00
Service is provided for six months beyond the initial 90-day period; A/K/A Disconnect Referral			
Extended – 10 months	(per number)	\$80.00	\$10.00
Service is provided for seven months beyond the initial 90-day period; A/K/A Disconnect Referral			
Extended – 11 months	(per number)	\$90.00	\$10.00
Service is provided for eight months beyond the initial 90-day period; A/K/A Disconnect Referral			
Extended – 12 months	(per number)	\$100.00	\$10.00
Service is provided for nine months beyond the initial 90-day period; A/K/A Disconnect Referral			

SECTION 3 – SUPPLEMENTAL SERVICES AND RATES (CONT'D)

3.7 Rates and Charges (Cont'd)

C. Integrated Access – Analog

The following features are available with Integrated Access – Analog plans:

	<u>(NRC)</u>	<u>(MRC)</u>
<u>Operator Assistance</u>		
Third Number Billing	(per call)	\$3.00
Collect Calling	(per call)	\$3.00
Person to Person Calling	(per call)	\$4.00
Station to Station Calling	(per call)	\$3.00
Busy Line Verification	(per call)	\$3.00
Busy Line Verification w/Interrupt	(per call)	\$4.00
<u>Directory Assistance</u>	(per call)	\$1.10
<u>Directory Listings</u>		
Primary Listing (one free listing per customer)		N/C
Additional Listing – per listing	(per month)	\$4.00
Extra Listing – per number	(per month)	\$8.00
Non-Published Listing – per listing	(per month)	\$2.00
Non-Listed Listing – per listing	(per month)	\$2.00
Extra Line of Information – per line	(per month)	\$8.00
<u>Secondary Service Order NRC</u>	(per order)	\$50.00
To make any change after initial installation		
Wire Maintenance Plan	(MRC per line/trunk)	\$5.00
Must be ordered on all lines/trunks per service location.		

SECTION 3 – SUPPLEMENTAL SERVICES AND RATES (CONT'D)

3.7 Rates and Charges (Cont'd)

C. Integrated Access – Analog (Cont'd)

Premise Visits

N/A for customers with Wire Maintenance Plan

First Hour

\$150.00

Billable Premise Visit: (1) no trouble found; our lines test fine at demarcation point; or (2) trouble is determined to be customer's CPE

Additional 30 minutes

\$50.00

Billable Premise Visit: (1) no trouble found; our lines test fine at demarcation point; or (2) trouble is determined to be customer's CPE

SECTION 3 – SUPPLEMENTAL SERVICES AND RATES (CONT'D)

3.7 Rates and Charges (Cont'd)

C. Integrated Access – Analog (Cont'd)

<u>Optional Features</u>		<u>(NRC)</u>	<u>(MRC)</u>
Three-Way Calling	(per call activation)	N/C	\$1.70
	(per line/trunk)	N/C	\$4.00
Block Three-Way Calling	(per line blocked)	N/C	N/C
Auto Redial (*66)	(per call activation)	N/C	\$1.70
	(per line)	N/C	\$4.00
Block Auto Redial	(per line blocked)	N/C	N/C
Call Return (*69)	(per call activation)	N/C	\$1.70
	(per line)	N/C	\$4.00
Block Call Return	(per line blocked)	N/C	N/C
Block All Usage Sensitive Features	(per line blocked)	N/C	N/C
Caller ID – Number	(per line/trunk)	N/C	N/C
Caller ID – Name	(per line/trunk)	N/C	\$10.00
Caller ID – Name/Number	(per line/trunk)	N/C	\$10.00
Anonymous Call Rejection	(per line)	N/C	\$3.00
Caller ID Blocking (*67)	(per call/per line)	N/C	N/C
Call Waiting/Cancel Call Waiting	(per line)	N/C	N/C
Call Forwarding Variable	(per line/trunk)	N/C	N/C
Remote Call Forwarding	(1 st Path)	\$100.00	\$30.00
	(Additional Paths)	\$75.00	\$25.00
	(per local call forwarded)		\$0.08
Remote Access to Call Forwarding	(per line/trunk)	N/C	N/C
Call Forwarding Busy	(per line/trunk)	N/C	N/C
Call Forwarding Don't Answer	(per line/trunk)	N/C	N/C
Call Forwarding Busy/Don't Answer	(per line/trunk)	N/C	N/C
Simultaneous Call Forwarding	(per line/trunk)	N/C	N/C

SECTION 3 – SUPPLEMENTAL SERVICES AND RATES (CONT'D)

3.7 Rates and Charges (Cont'd)

C. Integrated Access – Analog (Cont'd)

		<u>(NRC)</u>	<u>(MRC)</u>
Speed Dialing (up to 8 numbers)	(per line/trunk)	N/C	N/C
Speed Dialing (up to 30 numbers)	(per line/trunk)	N/C	N/C
Message Waiting Indicator Audible	(per line/trunk)	N/C	N/C
Call Transfer	(per line/trunk)	N/C	N/C
Toll Restrictions	(per line/trunk/channel)	N/C	N/C
1+ Blocking	(per line/trunk/channel)	N/C	N/C
900/976 Blocking	(per line/trunk/channel)	N/C	N/C
976 Blocking	(per line/trunk/channel)	N/C	N/C
900 Blocking	(per line/trunk/channel)	N/C	N/C
International Blocking	(per line/trunk/channel)	N/C	N/C
900/976 and International Blocking	(per line/trunk/channel)	N/C	N/C
900 and International Blocking	(per line/trunk/channel)	N/C	N/C
1010XXXX Blocking	(per line/trunk/channel)	N/C	N/C
Billed Number Screening- Option A	(per line/trunk/channel)	N/C	N/C
Billed Number Screening- Option B	(per line/trunk/channel)	N/C	N/C
Billed Number Screening- Option C	(per line/trunk/channel)	N/C	N/C
Enhanced Mailbox 1 (Model 36934)	(per mailbox)	\$15.00	\$15.00
Enhanced Mailbox 2 (Model 36935)	(per mailbox)	\$15.00	\$15.00
Enhanced Mailbox 3 (Model 36937)	(per mailbox)	\$15.00	\$15.00
Auto Attendant Mailbox (Model 36958)	(per mailbox)	\$15.00	\$15.00
Emergency Re-route		\$200.00	N/C

SECTION 3 – SUPPLEMENTAL SERVICES AND RATES (CONT'D)

3.7 Rates and Charges (Cont'd)

C. Integrated Access – Analog (Cont'd)

Intercept Services - Per Number (primary and DID)

		<u>(NRC)</u>	<u>(MRC)</u>
Basic	(per number)	\$10.00	\$10.00
Service is provided at no charge for 90 days. Also known as ("A/K/A") Disconnect Referral			
Extended – 4 months	(per number)	\$20.00	\$10.00
Service is provided for one month beyond the initial 90-day period; A/K/A Disconnect Referral			
Extended – 5 months	(per number)	\$30.00	\$10.00
Service is provided for two months beyond the initial 90-day period; A/K/A Disconnect Referral			
Extended – 6 months	(per number)	\$40.00	\$10.00
Service is provided for three months beyond the initial 90-day period; A/K/A Disconnect Referral			
Extended – 7 months	(per number)	\$50.00	\$10.00
Service is provided for four months beyond the initial 90-day period; A/K/A Disconnect Referral			
Extended – 8 months	(per number)	\$60.00	\$10.00
Service is provided for five months beyond the initial 90-day period; A/K/A Disconnect Referral			

SECTION 3 – SUPPLEMENTAL SERVICES AND RATES (CONT'D)

3.7 Rates and Charges (Cont'd)

C. Integrated Access – Analog (Cont'd)

Intercept Services - Per Number (primary and DID) (continued)

		<u>(NRC)</u>	<u>(MRC)</u>
Extended – 9 months Service is provided for six months beyond the initial 90-day period; A/K/A Disconnect Referral	(per number)	\$70.00	\$10.00
Extended – 10 months Service is provided for seven months beyond the initial 90-day period; A/K/A Disconnect Referral	(per number)	\$80.00	\$10.00
Extended – 11 months Service is provided for eight months beyond the initial 90-day period; A/K/A Disconnect Referral	(per number)	\$90.00	\$10.00
Extended – 12 months Service is provided for nine months beyond the initial 90-day period; A/K/A Disconnect Referral	(per number)	\$100.00	\$10.00

D. Channelized – T1

<u>Emergency Re-route</u>	\$200.00	N/C
<u>Service Order Charge</u>		
Change to customer account	\$40.00	

SECTION 4 – LONG DISTANCE SERVICES AND RATES

4.1 Wide Area (“WATS”) and Message (“MTS”) Toll Services

The Company offers WATS and MTS intrastate interexchange long distance service utilizing switched or dedicated access arrangements between the customer’s premises and the Company’s facilities for call origination. Call termination is completed through a combination of Company facilities and LEC switched access arrangements.

4.2 Timing of Calls

4.2.1 Unless otherwise specified in this Price Guide service is billed in sixty (60) second increments. Service is not based on mileage or time of day. The minimum call duration for billing purposes is sixty (60) seconds. In addition, usage is measured thereafter in sixty (60) second increments and rounded to the next higher sixty (60) second period.

4.2.2 Long distance usage charges are based on the actual usage of the Company network. Chargeable time begins when a connection is established between the Calling Station and the Called Station. Chargeable time ends when either party “hangs up” thereby releasing the network connection.

4.3 Minimum Call Completion Rate

A Customer can expect a call completion rate of not less than 90% during peak use periods for all services.

SECTION 4 – LONG DISTANCE SERVICES AND RATES (CONT'D)

4.4. Switched Inbound Service

Switched inbound service permits inward calling (via 800 codes) to a specific location utilizing premium switched, Feature Group D access on both ends.

<u>Plan</u>	<u>Per minute</u>
100	\$0.0550
101	\$0.0525
102	\$0.0490
103	\$0.0470
104	\$0.0450
105	\$0.0425
106	Reserved for future use

4.5. Dedicated Inbound Service

Dedicated inbound service permits inward calling (via 800 codes) to a specific location featuring the use of a dedicated, special access type connection on the terminating end. The Customer shall be responsible for all LEC charges in addition to the Recurring, Non-recurring and Usage charges set forth hereinafter.

<u>Plan</u>	<u>Per minute</u>
100	\$0.0350
101	\$0.0325
102	\$0.0290
103	\$0.0270
104	\$0.0250
105	\$0.0225
106	Reserved for future use

SECTION 4 – LONG DISTANCE SERVICES AND RATES (CONT'D)

4.6 Switched Outbound Service

Switched outbound services permits outward calling utilizing premium switched Feature Group D access on both the originating and terminating ends.

<u>Plan</u>	<u>Per minute</u>
100	\$0.0550
101	\$0.0525
102	\$0.0490
103	\$0.0470
104	\$0.0450
105	\$0.0425
106	Reserved for future use

4.7 Dedicated Outbound Service

Dedicated outbound service permits outward calling to stations in diverse service areas. Dedicated outbound service is distinguished from other services by the existence of a dedicated, special access connection on one end. The Customer shall be responsible for all LEC charges in addition to the Recurring, Non-recurring and Usage charges set forth hereinafter.

<u>Plan</u>	<u>Per minute</u>
100	\$0.0350
101	\$0.0325
102	\$0.0290
103	\$0.0270
104	\$0.0250
105	\$0.0225
106	Reserved for future use

4.8 Calling Card Service

The Company's Calling Card Service permits Customers to place long distance calls utilizing Company issued Calling Cards for billing purposes. The minimum call duration for billing purposes is sixty (60) seconds. In addition, usage is measured thereafter in sixty (60) second increments and rounded to the next higher sixty (60) second period.

Rate per minute	\$0.15
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4.9 Term Plans

Term Plans may be offered on an individual case basis.

SECTION 4 – LONG DISTANCE SERVICES AND RATES (CONT'D)

4.10. Recurring Charges

Customers will incur the following monthly Recurring Charges:

	<u>SWITCHED ACCESS</u>	<u>DEDICATED ACCESS</u>
Per 800 Number	\$10.00	\$10.00
Accounting Codes (non-verified)	\$5.00	\$5.00
Authorization Codes/BTN (verified)	\$7.50	\$7.50

4.11. Non-recurring Charges

Customers will incur the following Non-recurring Charges:

	<u>SWITCHED ACCESS</u>	<u>DEDICATED ACCESS</u>
Per 800 Number	\$10.00	\$10.00
Accounting Codes (non-verified)	\$15.00	\$15.00
Authorization Codes/BTN (verified)	\$15.00	\$15.00

4.12 Payphone Use Service Charge

A Payphone Use Service Charge applies to each completed interLATA and intraLATA non-sent paid message made over a pay phone owned by a utility or Customer Owned Pay Telephone (COPT) Service. This includes calling card service, collect calls, calls billed to a third number, completed calls to Directory Assistance and Prepaid Card Service calls. This charge is collected on behalf of the pay phone owner. All Customers will pay the Company a per call service charge of \$0.30.

SECTION 5 – SPECIAL ARRANGEMENTS

5.1 Individual Case Basis (ICB) Arrangements

Arrangements will be developed on a case-by-case basis in response to a bona fide special request from a Customer or prospective Customer to develop a competitive bid for a service not generally offered under this Pricing Guide. Rates quoted in response to such competitive requests may be different than those specified for such service in this Pricing Guide. ICB rates will be offered to the Customer in writing and on a nondiscriminatory basis.